

Contact a Local FDA Import Office

Division of Northern Border Imports (ID, IL, IN, MI, ME, MN, MT, ND, NJ, NY, OH, SD, VT, WA, WI)

- To request information on general FDA import requirement specifics, see topics below or contact FDAImportInquiries@fda.hhs.gov.
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
Human Foods	Foods for human consumption, including dietary supplements, and color additives
Human Drugs	Active pharmaceutical ingredients and both prescription and over-the-counter medications
Vaccines, Blood and Biologics	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
Medical Devices	Medical devices such as first aid kits, pacemakers, and surgical instruments
Radiation-Emitting Electronic Products	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers
Cosmetics	Cosmetic products such as shampoo, make-up, and face creams
Animal and Veterinary	Animal food and feed as well as veterinary medicines
Tobacco Products	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

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Division of Northern Border Imports

Division Management Overview

Sandra K. Sylvester, Acting Division Director

Vacant, Director, Investigations Branch (East)

Sherea Dillon, Director, Compliance Branch (East)

Eric Joneson, Director, Investigations Branch (West)

Vacant, Director, Compliance Branch (West)

Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action.

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Idaho

Port codes covered by FDA Eastport, Idaho office with contact information

Port Codes Covered

3302 Eastport, Idaho
3308 Porthill, Idaho
3318 Roosville, Idaho
2907 Boise, Idaho

Contact Information

E-mail	
General office phone	208-267-7314 or 208-267-7610
Questions for entries that are not detained	208-267-7314 or 208-267-7610
Questions for detained entries (compliance)	425-302-0410
Address	
Import supervisor and e-mail	
Fax	208-267-7628
Hours	M-F 0800-1630

Illinois

Port codes covered by FDA Chicago O'Hare, Illinois office with contact information

Port Codes Covered

3901 Chicago, Illinois
 3902 Peoria, Illinois
 3906 O'Hare International Airport, Illinois
 3908 Rock Island-Moline, Illinois
 3909 Rockford Airport, Illinois
 3985 Decatur Airport, Illinois
 3982 Greater Rockford Airport, Illinois
 4581 Midamerica Airport, Illinois

Contact Information

E-mail	
General office phone	630-860-1307, ext 1109
Questions for entries that are not detained	630-860-1307, Ext 0
Questions for detained entries (compliance)	312-596-4220
Address	
Import supervisor and e-mail	Tonnie Carter, Tonnie.Carter@fda.hhs.gov
Fax	630-860-1066
Hours	M-F 0800-1630

Indiana

Port codes covered by FDA Blue Water Bridge-Port Huron, Michigan office with contact information

Port Codes Covered

4183 Fort Wayne, Indiana
4113 Evansville, Indiana

Contact Information

E-mail	DetroitImportEntry@fda.hhs.gov
General office phone	810-985-8514/8513
Questions for entries that are not detained	810-985-8514/8513
Questions for detained entries (compliance)	313-393-8100
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	810-985-8528
Hours	0800-1630

Port codes covered by FDA Detroit, Michigan office with contact information

Port Codes Covered

3904 East Chicago, Indiana
3905 Gary, Indiana

Contact Information

E-mail	DetroitImportEntry@fda.hhs.gov
General office phone	313-393-8100
Questions for entries that are not detained	313-393-8100
Questions for detained entries (compliance)	313-393-8100
Address	300 River Place, Suite 5900 Detroit, MI 48207-4291
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	313-393-8139/8140
Hours	0800-1630

Ohio

Port codes covered by FDA Cincinnati, Ohio office with contact information

Port Codes Covered

4101 Cleveland, Ohio
 4103 Columbus, Ohio
 4104 Dayton, Ohio
 4105 Toledo-Sandusky, Ohio
 4109 Ashtabula, Ohio
 4111 Fairport, Ohio
 4112 Akron, Ohio
 4121 Lorain, Ohio
 4122 Ashtabula/Conneaut, Ohio
 4181 Airborne Air Park, Ohio
 4182 Rickenbacker Airport, Ohio
 4717 Huron, Ohio

Contact Information

E-mail	OhioImports@fda.hhs.gov
General office phone	513-679-2700
Questions for entries that are not detained	513-679-2700 Ext. 2350
Questions for detained entries (compliance)	513-679-2700
Address	6751 Steger Drive, Cincinnati, OH 45237
Import supervisor and e-mail	
Fax	513-679-2773
Hours	M-F 0800-1630

Maine

Port codes covered by FDA Calais, Maine office with contact information

Port Codes Covered

0103 Eastport, Maine
 0105 Vanceboro, Maine
 0115 Calais, Maine

0112 Bar Harbor, Maine
 0121 Rockland, Maine
 0122 Jonesport, Maine
 0132 Belfast, Maine
 0152 Searsport, Maine

Contact Information

E-mail	
General office phone	207-454-3070
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	180 International Drive, Calais ME 04619
Import supervisor and e-mail	Rebecca Vigue, Rebecca.Vigue@fda.hhs.gov
Fax	207-454-3219
Hours	0800-1600

Port codes covered by FDA Houlton, Maine office with contact information

Port Codes Covered

0102 Bangor, Maine
 0104 Jackman, Maine
 0106 Houlton, Maine
 0107 Fort Fairfield, Maine
 0108 Van Buren, Maine
 0109 Madawaska, Maine
 0110 Fort Kent, Maine
 0118 Limestone, Maine
 0127 Bridgewater, Maine

Contact Information

E-mail	
General office phone	(207) 521-0045; (207) 521-0045 Ext. #1118
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	27 Customs Loop, Building 663, Houlton ME 04730
Import supervisor and e-mail	Rebecca Vigue, Rebecca.Vigue@fda.hhs.gov
Fax	(207) 532-3480; (207) 521-0039
Hours	0800-1600

Michigan

Port codes covered by FDA Ambassador Bridge, Michigan office with contact information

Port Codes Covered

3801 Detroit, Michigan
3803 Sault Saint Marie, Michigan
3807 Detroit Metro Airport-DTW, Michigan

Contact Information

E-mail	DetroitImportEntry@fda.hhs.gov
General office phone	313-226-5249/2250
Questions for entries that are not detained	313-226-5249/2250
Questions for detained entries (compliance)	313-393-8100
Address	
Import supervisor and e-mail	Phenicia Petty, Phenicia.Petty@fda.hhs.gov
Fax	313-226-5698
Hours	M-F 0600-1800; Saturday & Sunday 0800-1200

Port codes covered by FDA Blue Water Bridge-Port Huron, Michigan office with contact information

Port Codes Covered

3802 Port Huron, Michigan
3804 Saginaw-Bay City-Flint, Michigan
3806 Grand Rapids, Michigan
3805 Battle Creek, Michigan

Contact Information

E-mail	DetroitImportEntry@fda.hhs.gov
General office phone	810-985-8514/8513
Questions for entries that are not detained	810-985-8514/8513
Questions for detained entries (compliance)	313-393-8100
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	810-985-8528
Hours	0800-1630

Port codes covered by FDA Detroit, Michigan office with contact information

Port Codes Covered

3808 Escanaba, Michigan
 3809 Marquette, Michigan
 3814 Algonac, Michigan
 3815 Munistee, Michigan
 3816 Grand Haven, Michigan
 3818 Rogers City, Michigan
 3820 Mackinac Island, Michigan
 3843 Alpena, Michigan
 3844 Ferrysburg, Michigan

Contact Information

E-mail	DetroitImportEntry@fda.hhs.gov
General office phone	313-393-8100
Questions for entries that are not detained	313-393-8100
Questions for detained entries (compliance)	313-393-8100
Address	300 River Place, Suite 5900 Detroit, MI 48207-4291
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	313-393-8139/8140
Hours	0800-1630

Minnesota

Port codes covered by FDA International Falls, Minnesota office with contact information

Port Codes Covered

3424 Baudette, Minnesota
 3601 Duluth, Minnesota
 3604 International Falls/Rainer, Minnesota
 3613 Grand Portage, Minnesota
 3614 Silver Bay, Minnesota
 3510 Duluth, Minnesota

Contact Information

E-mail	
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	
Fax	218-283-2646
Hours	M-F 0600-1630

Port codes covered by FDA Minneapolis, Minnesota office with contact information

Port Codes Covered

3501 Minneapolis-St. Paul, Minnesota
3581 Rochester, Minnesota User Fee Airport

Contact Information

E-mail	minibimports@fda.hhs.gov
General office phone	612-758-7169
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	
Fax	612-334-4056
Hours	M-F 0600-1630

Port codes covered by FDA Pembina, North Dakota office with contact information

Port Codes Covered

3402 Noyes, Minnesota
3423 Warroad, Minnesota
3425 Pinecreek, Minnesota
3426 Roseau, Minnesota
3430 Lancaster, Minnesota

Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	701-825-0022
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	
Fax	701-825-0023
Hours	M-F 0600-1630

Montana

Port codes covered by FDA Sweetgrass, Montana office with contact information

Port Codes Covered

- 3301 Raymond, Montana
- 3304 Great Falls, Montana
- 3305 Butte, Montana
- 3306 Turner, Montana
- 3309 Scobey, Montana
- 3310 Sweetgrass, Montana
- 3316 Piegan, Montana
- 3317 Opheim, Montana
- 3319 Morgan, Montana
- 3321 Whitlash, Montana
- 3322 Del Bonita, Montana
- 3323 Wild Horse, Montana
- 3325 Willow Creek, Montana
- 3312 Whitetail, Montana

Contact Information

E-mail	
General office phone	406-335-3550
Questions for entries that are not detained	406-335-3550
Questions for detained entries (compliance)	425-302-0410
Address	

Import supervisor and e-mail	
Fax	406-335-3553
Hours	M-F 0800-1630

New Jersey

Port codes covered by FDA Buffalo, New York office with contact information

Port Codes Covered

4671 FedEx at Newark Airport, New Jersey

Contact Information

E-mail	
General office phone	716-846-6267
Questions for entries that are not detained	716-846-6267
Questions for detained entries (compliance)	716-846-6267
Address	622 Main Street, Suite 100, Buffalo NY 14202
Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	716-846-6300
Hours	M-F 0800-1630

New York

Port codes covered by FDA Buffalo, New York office with contact information

Port Codes Covered

0705 Fort Covington, New York

0706 Cape Vincent, New York

0714 Clayton, New York

Contact Information

E-mail	
General office phone	716-846-6267
Questions for entries that are not detained	716-846-6267
Questions for detained entries (compliance)	716-846-6267
Address	622 Main Street, Suite 100, Buffalo NY 14202
Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	716-846-6300
Hours	M-F 0800-1630

Port codes covered by FDA Lewiston Bridge Crossing, New York office with contact information

Port Codes Covered

0901 Buffalo, New York

Contact Information

E-mail	
General office phone	716-285-8108
Questions for entries that are not detained	716-285-8108
Questions for detained entries (compliance)	716-846-6267
Address	1 Lewiston-Queenston Bridge Plaza, Room 151, Lewiston, NY 14092
Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	716-285-0793
Hours	M-R 0800-2300; F 0800-1530; Sunday 1330-2030

Port codes covered by FDA Peace Bridge Crossing, New York office with contact information

Port Codes Covered

0901 Buffalo, New York

Contact Information

E-mail	
General office phone	716-881-5588
Questions for entries that are not detained	716-881-5588
Questions for detained entries (compliance)	716-846-6267
Address	1 Peace Bridge Plaza, Porter Ave, Commercial Building, 1st Floor, Buffalo, NY 14213



Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	716-884-2487
Hours	M-R 0800-2300; F 0800-1530; Sunday 1300-2100

Port codes covered by FDA Alexandria Bay, New York office with contact information

Port Codes Covered

0708 Alexandria Bay, New York
 0903 Rochester, New York
 0906 Syracuse, New York
 1002 Albany, New York

Contact Information

E-mail	
General office phone	315-482-5762
Questions for entries that are not detained	315-482-5762
Questions for detained entries (compliance)	716-846-6267
Address	46749 Interstate #81, Wellesley Island, NY 13607
Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	315-482-5164
Hours	M-F 0800-1600

Port codes covered by FDA Massena, New York office with contact information

Port Codes Covered

0704 Massena, New York
 0711 Chateaugay, New York
 0715 Trout River, New York

Contact Information

E-mail	
General office phone	315-769-7359
Questions for entries that are not detained	315-769-7359
Questions for detained entries (compliance)	716-846-6267
Address	30 International Bridge, Building M, Rooseveltown, NY 13683
Import supervisor and e-mail	Jeanne Carmichael, Jeanne.Carmichael@fda.hhs.gov



Fax	315-769-7129
Hours	M-F 0800-1600

Port codes covered by FDA Ogdensburg, New York office with contact information

Port Codes Covered

0701 Ogdensburg, New York

Contact Information

E-mail	
General office phone	315-393-1851
Questions for entries that are not detained	315-393-1851
Questions for detained entries (compliance)	716-846-6267
Address	103 Bridge Approach Road, Ogdensburg, NY 13669
Import supervisor and e-mail	Amal Mansour, Amal.Mansour@fda.hhs.gov
Fax	315-393-7435
Hours	M-F 0800-1600

Port codes covered by FDA Champlain, New York office with contact information

Port Codes Covered

0712 Champlain, New York

Contact Information

E-mail	
General office phone	518-298-8240
Questions for entries that are not detained	518-298-8240
Questions for detained entries (compliance)	716-846-6267
Address	CBP Cargo Building, 237 West Service Road, Room C167, Champlain, NY 12919
Import supervisor and e-mail	Stanley Malcolm, Stanley.Malcom@fda.hhs.gov
Fax	518-298-5538
Hours	M-R 0800-2300; F 0800-1600; Sunday 1500-2100

North Dakota

Port codes covered by FDA Minneapolis, Minnesota office with contact information

Port Codes Covered

3411 Fargo, North Dakota
 3427 Grand Forks Airport, Grand Forks, North Dakota
 3433 Williston, North Dakota
 3434 Minot, North Dakota
 3481 Hector International Airport, Fargo, North Dakota

Contact Information

E-mail	minibimports@fda.hhs.gov
General office phone	612-758-7169
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	
Fax	612-334-4056
Hours	M-F 0600-1630

Port codes covered by FDA Pembina, North Dakota office with contact information

Port Codes Covered

3401 Pembina, North Dakota
 3404 Neche, North Dakota
 3407 Walhalla, North Dakota
 3416 Maida, North Dakota
 3403 Portal, North Dakota
 3405 St. John, North Dakota
 3406 Northgate, North Dakota
 3408 Hannah, North Dakota
 3409 Sarles, North Dakota
 3410 Ambrose, North Dakota
 3413 Antler, North Dakota

3414 Sherwood, North Dakota
 3415 Hansboro, North Dakota
 3417 Fortuna, North Dakota
 3419 Westhope, North Dakota
 3420 Noonan, North Dakota
 3421 Carbury, North Dakota
 3422 Dunseith, North Dakota

Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	701-825-0022
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	
Fax	701-825-0023
Hours	M-F 0600-1630

South Dakota

Port codes covered by FDA Minneapolis, Minnesota office with contact information

Port Codes Covered

3502 Sioux Falls, South Dakota

Contact Information

E-mail	minibimports@fda.hhs.gov
General office phone	612-758-7169
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	
Fax	612-334-4056
Hours	M-F 0600-1630

Vermont

Port codes covered by FDA Highgate Springs, Vermont office with contact information

Port Codes Covered

0201 St. Albans, Vermont
 0203 Richford, Vermont
 0206 Beecher Falls, Vermont
 0207 Burlington International Airport, Vermont
 0209 Derby Line, Vermont
 0211 Norton, Vermont
 0212 Highgate Springs/Alburg, Vermont

Contact Information

E-mail	
General office phone	802-868-4725
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	462 Welcome Center Road, Swanton VT 05488
Import supervisor and e-mail	Rebecca Vigue, Rebecca.Vigue@fda.hhs.gov
Fax	802-868-4753
Hours	0800-1600

Washington

Port codes covered by FDA Blaine, Washington office with contact information

Port Codes Covered

3004 Blaine, Washington
 3005 Bellingham, Washington
 3009 Sumas, Washington
 3010 Anacortes, Washington
 3014 Friday Harbor, Washington

3017 Point Roberts, Washington
3023 Lynden, Washington

Contact Information

E-mail	
General office phone	360-332-0200
Questions for entries that are not detained	360-332-0200
Questions for detained entries (compliance)	425-302-0410
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	360-332-0216
Hours	M-F 0700-2300

Port codes covered by FDA Oroville, Washington office with contact information

Port Codes Covered

3012 Danville, Washington
3015 Boundary, Washington
3019 Oroville, Washington
3020 Frontier, Washington
3082 Grant County Airport, Washington
3011 Nighthawk, Washington
3016 Laurier, Washington
3022 Spokane, Washington
3025 Metaline Falls, Washington

Contact Information

E-mail	
General office phone	509-476-3691 or 509-476-3688
Questions for entries that are not detained	509-476-3691 or 509-476-3688
Questions for detained entries (compliance)	425-302-0410
Address	
Import supervisor and e-mail	
Fax	509-476-3693
Hours	M-F 0800-1630

Wisconsin

Port codes covered by FDA International Falls, Minnesota office with contact information

Port Codes Covered

3602 Ashland, Wisconsin
3608 Superior, Wisconsin
3511 Ashland, Wisconsin

Contact Information

E-mail	
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	
Fax	218-283-2646
Hours	M-F 0600-1630

Port codes covered by FDA Minneapolis, Minnesota office with contact information

Port Codes Covered

3701 Milwaukee, Wisconsin
3702 Menominee, Wisconsin
3703 Green Bay, Wisconsin
3706 Manitowoc, Wisconsin
3707 Sheboygan, Wisconsin
3708 Racine, Wisconsin

Contact Information

E-mail	minibimports@fda.hhs.gov
General office phone	612-758-7169
Questions for entries that are not detained	612-758-7169
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	250 Marquette Ave, Suite 600 Minneapolis, MN 55401
Import supervisor and e-mail	



Fax	612-334-4056
Hours	M-F 0600-1630
